

CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE
Monday 13th March 2017 at 1000 hours in the Council Chamber,
The Arc, Clowne

Item No.		Page No.(s)
	<u>PART A – FORMAL</u>	
	<u>PART 1 OPEN ITEMS</u>	
1.	<u>Apologies for Absence</u>	
2.	<u>Urgent Items of Business</u>	
	To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972	
3.	<u>Declarations of Interest</u>	
	Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:	
	a) any business on the agenda	
	b) any urgent additional items to be considered	
	c) any matters arising out of those items	
	and if appropriate, withdraw from the meeting at the relevant time.	
4.	Minutes of a meeting held on 13 th February 2017.	3 to 7
5.	List of Key Decisions & Items to be Considered in Private. <i>(Members should contact the officer whose name appears on the List of Key Decisions for any further information).</i>	8 to 14
6.	Safe and Warm Scheme update	Verbal Update
7.	Derbyshire Revenues and Benefits Initiative – Housing Benefit and Local Taxation Support Verification Policy	15 to 25
8.	Annual Scrutiny Conference <ul style="list-style-type: none"> • Confirmation of Date • Suggestions for Reviews 	Discussion
9.	Arrangements for the next meeting:	
	Members to decide whether the meeting on 18 th April 2017 should be cancelled as there are currently no items of business for the agenda.	
10.	Work Plan	26 to 29